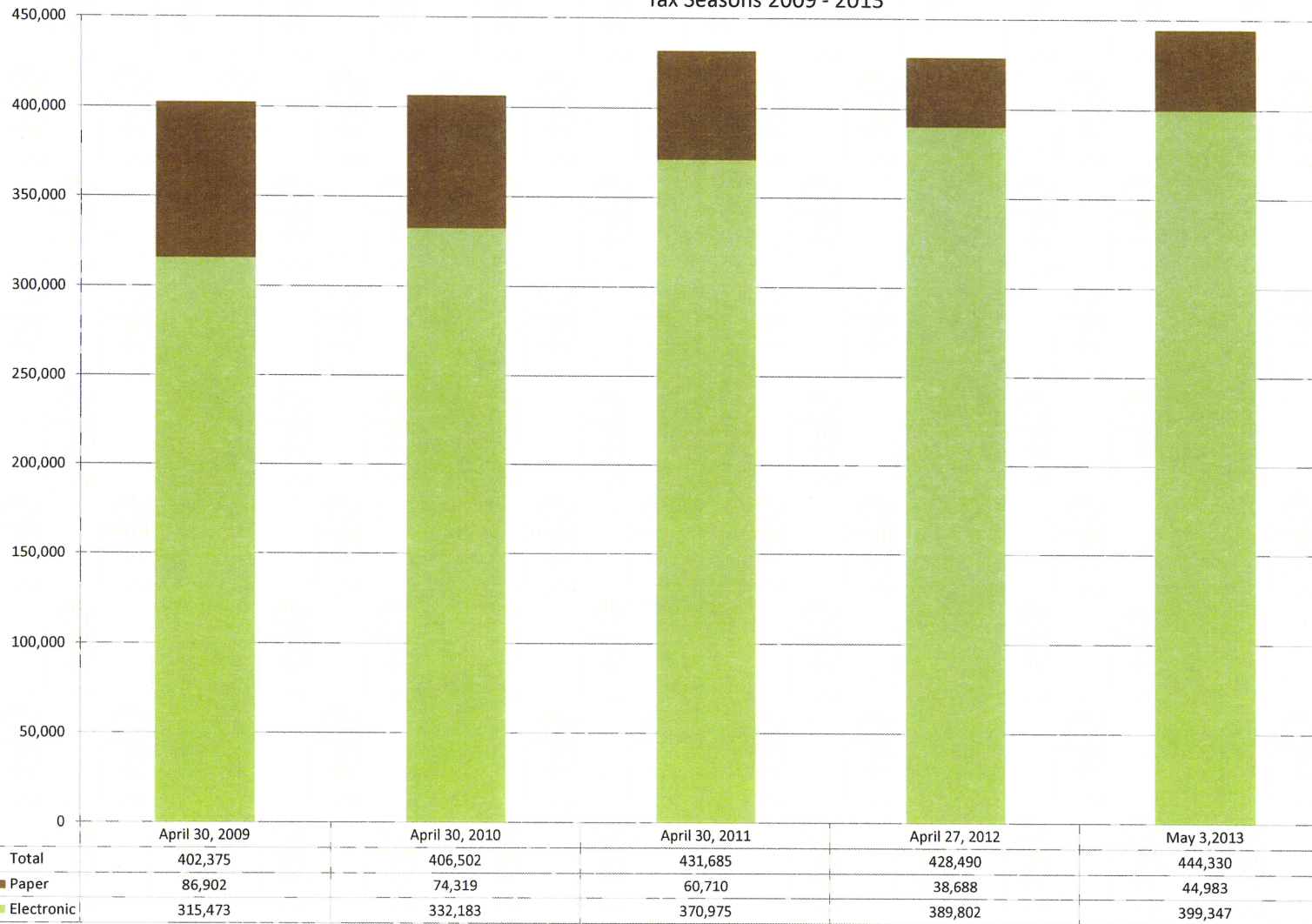


Individual Income Tax Returns Processed Electronic and Paper

Tax Seasons 2009 - 2013

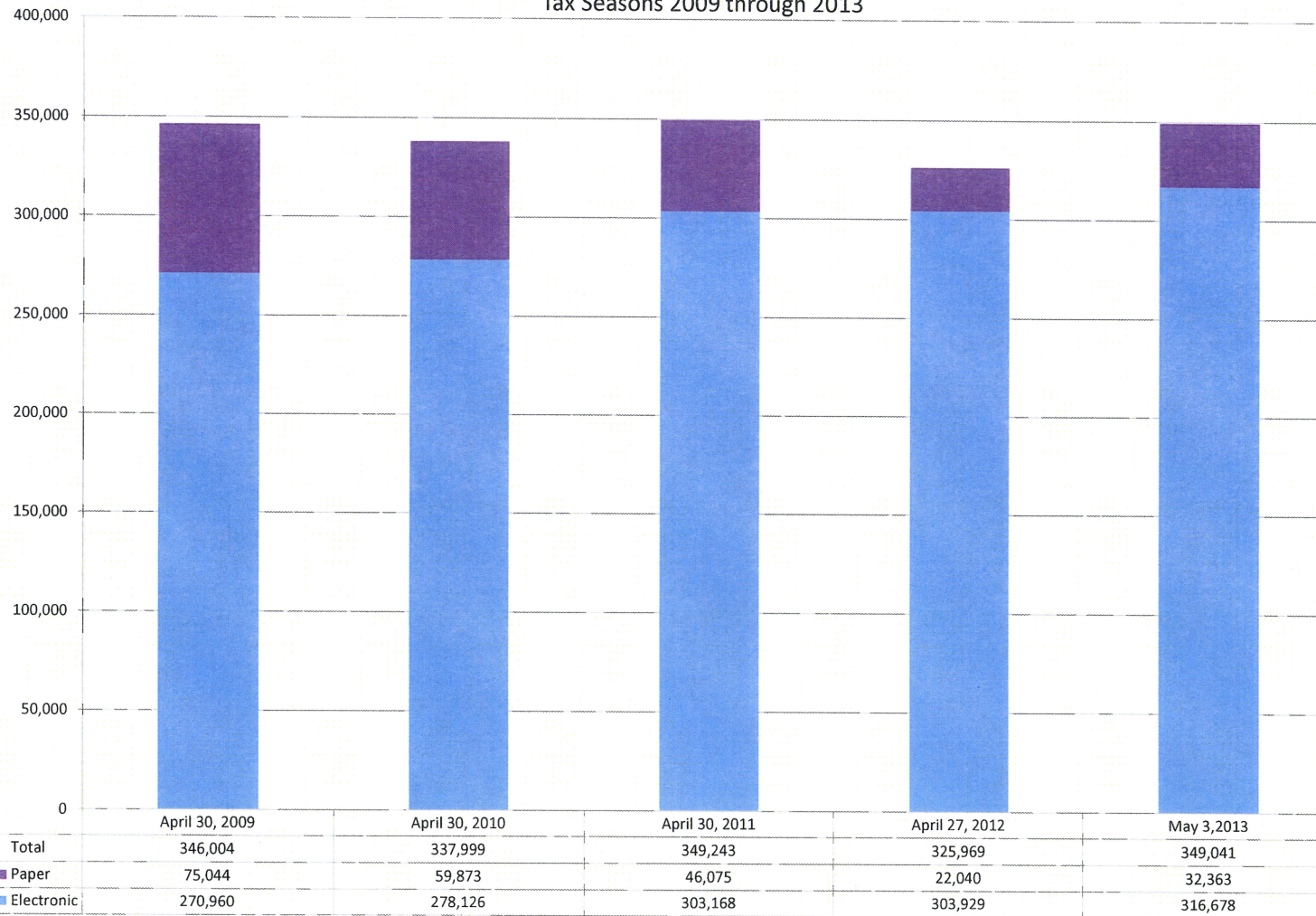


REVENUE & TRANSPORTATION
October 1, 2013
Exhibit 1

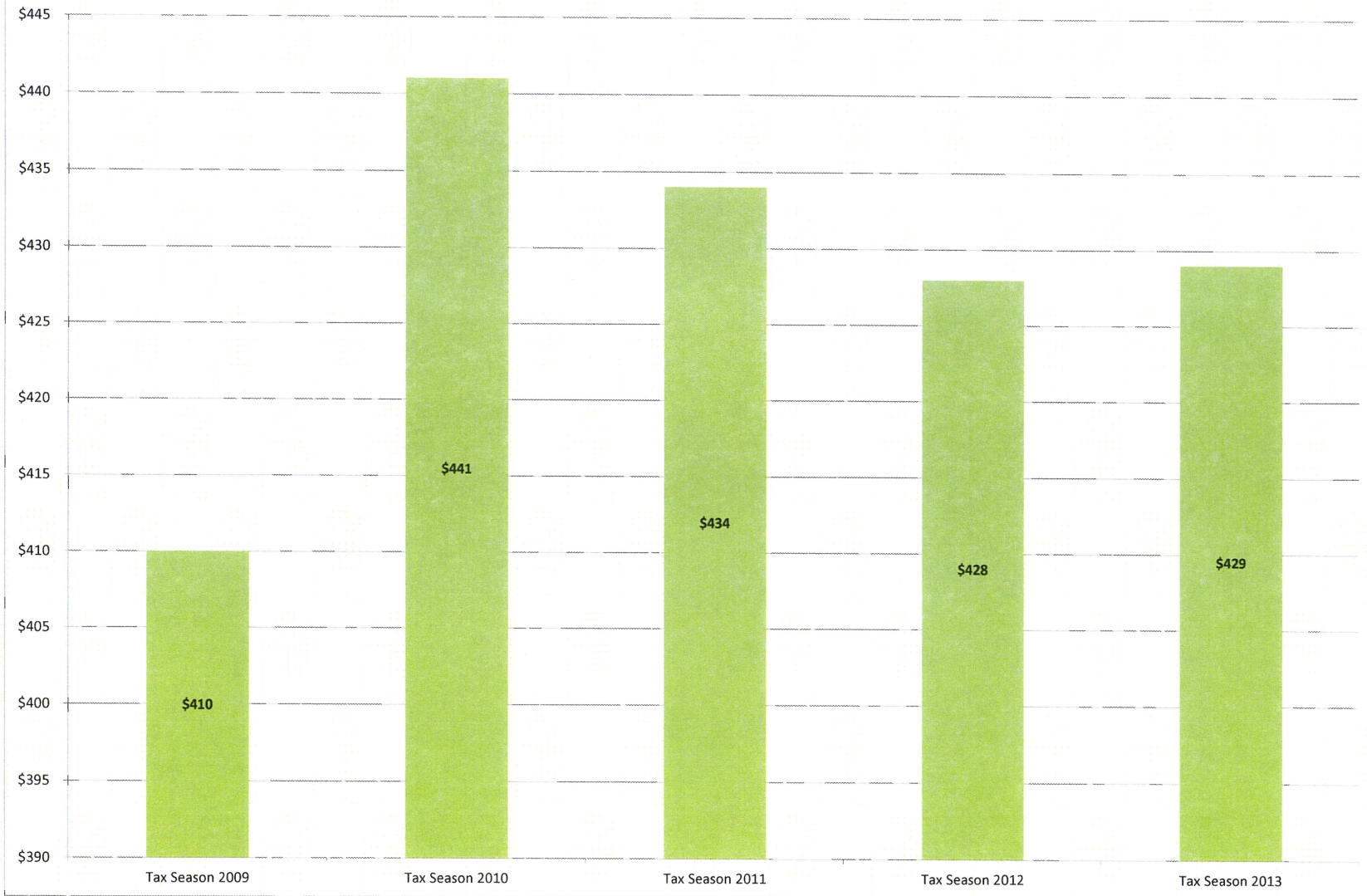
Individual Income Tax Refunds Processed

Electronic and Paper

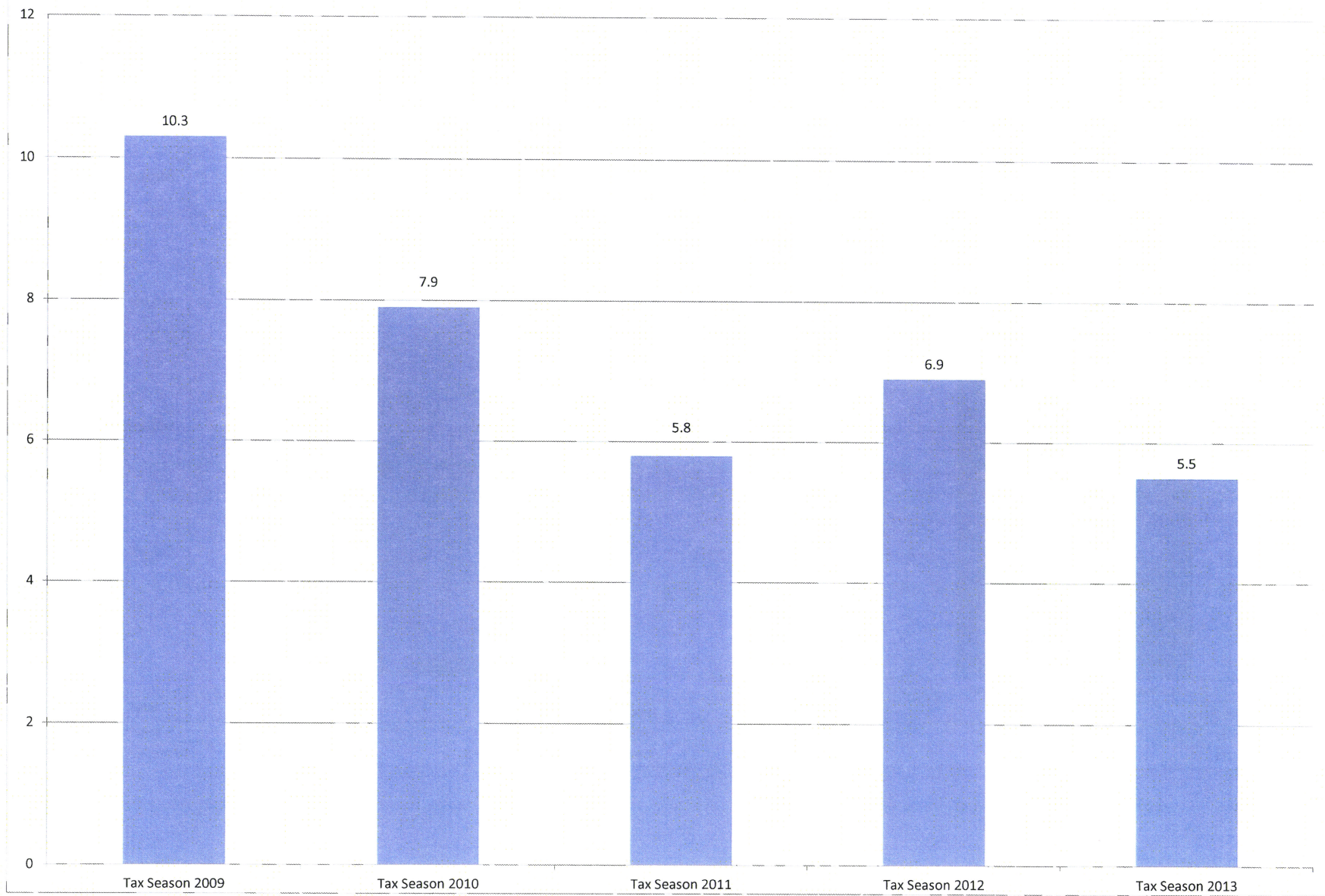
Tax Seasons 2009 through 2013



Estimated Average Individual Income Tax Refund



Average Days to Process an Individual Income Tax Refund Filed Electronically



**Tax Season 2013 - Comparison of 2012 Income Tax Returns Processed
through May 3, 2013 and through August 31, 2013**

